



AZAMARA WORLD VOYAGE 2024
TRADE FAQs

Cruise Details

- 155 Night voyage aboard our newest ship — *Azamara OnwardSM*
- Departing 5th January 2024 from Fort Lauderdale, Florida, arriving in Barcelona, Spain on 9th June 2024
- Azamara World Voyage will visit 40+ countries across 6 continents with visits to all 7 Wonders of the World and will visit 75+ unique destinations plus cruise through both the Panama & Suez Canals. There will be lots of maiden port visits Azamara has never visited before plus visits to some Black Sea ports which many other cruise lines do not visit on their world cruises.
- Includes 22 overnight stays & 27 late nights
- Azamara World Voyage is on sale now to Azamara CircleSM loyalty guests & past World Cruise guests. Any requests from guests who are not loyalty members will be put on a pre-registration waitlist until our General Public Release Launch on Wednesday 8th December. Please email WorldCruise@Azamara.com with individual segment requests & they will pop onto a waitlist.
- **Individual Segments:** Azamara World Voyage will be broken into 10 individual segments which are able to be booked individually from the 2nd February 2022.
- **Post-Voyage Cruise Extension:** 11th segment from Barcelona to Southampton, departing 9th June 2024 is an optional extension and the World Voyage suite of benefits will not apply, however, guests who book this extension voyage will receive an additional USD\$400 Onboard Credit per stateroom and an Experience More Essentials Package. Guests can contact Azamara to request to modify their final transfer and flight arrangements. Availability is not guaranteed and may be subject to additional taxes or fees.

How to Book

- Guests & agents will need to call into our Reservation Team on 1800 570 552 (AU) or 0800 445 733 (NZ) to book the Full Azamara World Voyage on/after the launch date. Unfortunately, it cannot be booked in Espresso.
- Any questions, invoice requests or issues should be directed to: WorldCruise@Azamara.com

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Booking Bonus

- There is a fantastic booking benefit with a huge range of exclusive amenities valued at over \$22,000 per stateroom for those guests who book the entire Azamara World Voyage. Guests who book individual segments or a range of segments will not receive the offer.
- Guests who book the full Azamara World Voyage will receive the following benefits:
 - Complimentary Roundtrip Business Class Airfares from guest's departure city
 - USD\$4,000 Onboard Credit
 - Experience More Essentials Package (additional USD\$3,000 Shore Excursion Onboard Credit; Unlimited Wi-Fi for one device & Upgrade to Premium Beverage Package for two)
 - Complimentary One Night Stay in Fort Lauderdale prior to voyage
 - Pre-Sailing Gala
 - All transfers to and from airport, hotel & ship
 - Complimentary Laundry
 - USD\$500 Luggage Shipping Reimbursement
 - Onboard Gift
 - 2 x Destination-Enriching World Voyage only experiences during the voyage
 - Plus, all the standard Azamara inclusions incl. 10 AzAmazing Evenings® cultural experiences
- **Onboard Credit:** Please note all onboard credit amounts listed are per stateroom and are redeemable against any purchase onboard except Casino and future cruise sales. The OBC has no cash value, is not redeemable for cash, is not transferable and will expire if not used by 10:00 PM on the last evening of the voyage.
- **Complimentary Pre-Voyage Hotel Stay:** The pre-voyage hotel provided by Azamara in Fort Lauderdale includes hotel accommodation, taxes and transportation from hotel to pier, but may not be substituted with another hotel.
- **Complimentary Laundry:** Eligible guests will receive one bag of laundry per guest, per 7-night portion of the voyage.
- **Luggage Reimbursement:** Each 2024 World Cruise guest is eligible for up to USD\$500 reimbursement for airline excess luggage fee. Guests must retain receipts and present them to Azamara upon completion of the 2024 World Cruise for reimbursement.
- **Complimentary Roundtrip Business Class Air:** the applicable gateways for Australia & New Zealand guests are: SYD, MEL, BNE, PER, ADL & AKL only. In order to receive this offer, guests must fly in and out of the same gateway. The complimentary air benefit does not include air taxes or other fees for optional services imposed by airlines. Complimentary air tickets will be assigned by Azamara no later than 9 months prior to sailing and cannot be substituted or changed and are non-refundable and non-transferable. Cruise bookings can be made after 11-Mar-2023 based on availability, but the air component may no longer qualify.
- **Transfers:** Roundtrip transfers are included for all guests to and from the airport in Fort Lauderdale and Barcelona.
- Shore Excursions & Overnight Land Excursions will be available at an additional price.

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Deposit Details

A small initial deposit of \$2,100 for a stateroom or \$4,200 for a suite is to be paid within 5 days of receiving the invoice to hold the stateroom.

Then 14 days after the booking creation date, the remaining balance of the full deposit for the 10 segments will be required in order to confirm the stateroom and booking. E.g. \$10,800 for 2 pax in a stateroom or \$19,800 for 2 pax in a Suite. Total deposit for a stateroom is \$12,000 or \$24,000 for a Suite.

Please note the initial deposit of \$2,100 or \$4,200 is non-refundable. The remaining deposit and balance of the guest's cruise is fully refundable as per our normal T&Cs & cancellation schedule — please see this listed below.

Final Payment Details

Final Payment is due 6 months prior to departure of the first segment on 9 July 2023 — this is when the first penalty phase will start.

Please note progress payments can be made from creation of booking up until the final payment date listed above — 9 July 2023 by using the payment details listed on the next page or by calling our Reservation team on 1800 570 552 (AU) or 0800 445 733 (NZ) to make and process your payment.

Cancellation Schedule

Days prior to Cruise Departure	Cancellation Charges
Date of booking to 6 months prior to first cruise — 9 July 2023	Initial Deposit* - AUD/NZD\$2,100 for a stateroom; AUD/NZD\$4,200 for a Suite
6 - 5 months prior (9 Jul — 8 Aug 2023)	25% of cruise fare*
5 — 4 months prior (8 Aug — 7 Sep 2023)	50% of cruise fare*
4 — 2 months prior (7 Sep — 6 Nov 2023)	75% of cruise fare*
2 — 0 months prior (6 Nov 2023 — 5 Jan 2024)	100% of cruise fare*

**Amount will be converted to the currency of booking's original form of payment using the official USD Exchange rate of the currency at one day prior to cancellation.*

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Payment Details

Australia Trade Bookings

MAKING A PAYMENT				
Royal Caribbean accepts payments via Credit Card (Visa, MasterCard and American Express), EFT and Direct Deposit				
CREDIT CARD	ELECTRONIC FUNDS TRANSFER (EFT)		DIRECT DEPOSIT	
Credit Card payments can be made by logging into CruisingPower	Type	Billor Code	Bank Name	JP Morgan Chase Bank
	Travelpay	TPSrclclu	Address	Sydney Branch
			Account Name	RCL Cruises Ltd (Royal/Celebrity/Azamara)
	Payment Gate	RCCL	BSB	212-200
Account Number			666015822	
			Booking Reference	270523
<p>IMPORTANT: When making a payment via EFT (Direct Deposit), please ensure reservation ID 270523 is entered correctly in the reference field. The proof of Direct Deposit payments MUST be immediately emailed to payments.au@rcclapac.com to ensure correct allocation of all payments made. *American Express cards accepted and subject to transaction fees. Please contact your card issuer to verify.</p>				

Australia Direct Bookings

MAKING A PAYMENT	
Royal Caribbean accepts payments via Credit Card (Visa, MasterCard and American Express) and Direct Deposit (EFT)	
CREDIT CARD*	DIRECT DEPOSIT
https://www.royalcaribbean.com/AUS/en/cruise-reservation	Bank Name: JP Morgan Chase Bank Address: Sydney Branch Account Name: RCL Cruises Ltd Collections BSB: 212-200 Account Number: 666015822 Booking reference: 3523803
<p>IMPORTANT: When making a payment via EFT (Direct Deposit), please ensure reservation ID 3523803 is entered correctly in the reference field. The proof of Direct Deposit payments MUST be immediately emailed to payments.au@rcclapac.com to ensure correct allocation of all payments made. *American Express cards accepted and subject to transaction fees. Please contact your card issuer to verify.</p>	

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New Zealand Trade & Direct Bookings

MAKING A PAYMENT		
Royal Caribbean accepts payments via Credit Card (Visa, MasterCard and American Express), EFT and Direct Deposit		
CREDIT CARD	DIRECT DEPOSIT	
Credit Card payments can be made by logging into CruisingPower	Bank Name	Westpac
	Address	Auckland, New Zealand
	Account Name	RCL Cruises Ltd
	BSB	030-207
	Account Number	0 613 664 000
	Booking Reference	270524
IMPORTANT: *Payments made via credit card are processed through a bank outside of New Zealand. Your card issuer may charge you a foreign processing fee. Please contact your card issuer to verify.		

Frequently Asked Questions

1. Is Azamara World Voyage protected by our current Cruise with Confidence Policy?

Unfortunately, it is not as our Cruise with Confidence Policy at this stage is only valid on new & existing bookings made by 31 January 2022 for sailings departing through to 31 December 2022.

2. Are guests able to use any current Future Cruise Certificates (FCCs) on Azamara World Voyage?

Unfortunately not as our current FCC policy only allows FCCs to be applied to any new or existing bookings departing on or before 30 September 2022.

3. Is there a single supplement on Azamara World Voyage?

Unfortunately there are no single supplement rates/deals/savings on Azamara World Voyage. The solo guest will have to pay the cruise fare for two people, but they will only pay the taxes, port charges and fees for one person but will still get the full amenities as advertised, as they are per stateroom.

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