

Azamara

Cruise with Confidence Program

Terms & Conditions

Azamara's "Cruise with Confidence" program provides individual guests and guests in non-contracted groups who booked a cruise on or before **30 September 2021**, on sailings between June 12, 2020 and April 30, 2022 with the option to either: (i) cancel their cruise reservation up to 48 hours prior to the vacation start date and elect to receive a Future Cruise Credit under the Cruise with Confidence program (a "CWC FCC") equal to the amount of the cruise fare the guest paid to Azamara for their cruise, or (ii) opt in for our Cruise with Confidence "best price guarantee" on their current sailing up to 48 hours prior to the vacation start date. If the guest cancels an eligible booking before the 48-hour cut-off and elects to receive a CWC FCC:

(a) before the final payment due date of the booking (the "Final Payment due date"), if the guest paid a non-refundable deposit ("NRD") to Azamara on the booking, the guest will receive an FCC equal to the amount of the NRD paid. Azamara will refund any other payments it received toward the guest's cruise fare.

(b) after the Final Payment due date, the guest will receive a CWC FCC equal to 100% of the cruise fare paid to Azamara.

"Vacation start date" means the date of the earlier of: (i) the scheduled embarkation of the cruise; or (ii) any pre-cruise hotel stay or Cruisetour package associated with the cruise and booked through Azamara.

"Cruise with Confidence" is a voluntary program designed to provide guests with different options and additional flexibility when booking a cruise. If a guest does not opt-in to receive a CWC FCC, the cancellation policy tied to the guest's reservation at booking will continue to apply. However, if a guest opts-in to receive a CWC FCC at a time when the booking is subject to cancellation charges that would otherwise have been less than 100% of total cruise fare, by opting in to receive a CWC FCC the guest agrees to become immediately subject to cancellation charges equal to 100% of the cruise fare paid to Azamara. By requesting a CWC FCC, the guest has cancelled his or her reservation and waives any right to receive any refund of the cruise fare paid, even if the sailing is later canceled (note: depending on when the guest cancelled, an exception may apply for cancelled cruises originally scheduled to embark after October 31, 2020). If a guest elects to receive a CWC FCC, or otherwise cancels his or her reservation, cancellation charges incurred by the guest on the reservation will not be waived or refunded for any reason, except as otherwise provided herein or required by applicable law.

The Future Cruise Credit offered under the "Cruise with Confidence" program is available only to bookings for named guests for which cruise fare deposits have been paid. The CWC FCC is non-transferrable, non-refundable and may not be redeemed for cash. The CWC FCC's value may be applied on or before April 30, 2022 only toward the cruise fare due on a new booking or to satisfy the remaining cruise fare balance due for an existing booking, with Azamara, for a sailing scheduled to depart on or before September 30, 2022. If not used on or before April 30, 2022, the CWC FCC will automatically expire and have no value. The CWC FCCs cannot be used to obtain a refund. All bookings are subject to availability at the time of the request. Restrictions may apply on stateroom category and applicable pricing and promotions. Guest will remain

responsible for paying the applicable deposit amounts, the difference in the cruise fare on the booking if it exceeds the value of the CWC FCC, taxes/fees, port expenses and gratuities (if applicable) for the booking.

If the CWC “best price guarantee” results in a decrease in the guest’s cruise fare after the Final Payment due date, then the difference will be provided to guests in the form of a non-refundable onboard credit for use on the guest’s cruise. If the CWC “best price guarantee” results in a decrease in the guest’s cruise fare before the Final Payment due date, the difference will be provided in a rate adjustment. The CWC “best price guarantee” does not apply, and any rate adjustment or onboard credit will be adjusted accordingly or forfeited, if the guest: (i) changes the ship or sail date; (ii) does not qualify for the promotional fare; or (iii) books at a reduced single supplement rate and later converts to double occupancy by adding a second guest. If the guest booked under a combined cruise with promotional air offer, the CWC best price guarantee applies only to other combined cruise with promotional air offers made by Azamara.

Azamara’s “Cruise with Confidence” program is not available to bookings made after **30 September 2021**. Program is not available to guests booked on chartered sailings or in contracted groups and CWC FCCs may not be used on the same. Azamara reserves the right to correct any errors, inaccuracies or omissions at any time without prior notice or liability. Offer can be withdrawn or modified at any time without notice. ©2021 Azamara. Ships’ registry: Malta.