



## Trade - Frequently Asked Questions on Vaccine Requirement

As of April 27, 2021

Given travel restrictions have potential to change rapidly, Azamara is monitoring the current situation and will continue to work with local government and port authorities on a healthy return to service. In addition, Azamara is taking all the necessary precautions recommend by the Healthy Sail Panel to ensure the health and safety of our guests, crew and the communities we visit. Health and safety protocols will be announced on May 11, in advance of Azamara's return to service on August 28.

### **1. Why Has Azamara Issued This Vaccine Requirement At This Time?**

The health and safety of our guests, crew and partners is our priority. In addition to enhancing our existing health and safety standards, vaccines provide an additional layer of protection for you and our crew to reduce the spread of COVID-19. We continue to review and enhance this policy with the governments where we sail as well as our medical team and will communicate to guests and travel partners ahead of sailing.

### **2. In Addition to Having A Vaccine, Will I Need A Negative Covid Test?**

Yes, all guests will be required to show proof of a negative SARS-CoV-2 test result prior to boarding the ship. Please note many governments and certain airlines require proof of negative COVID-19 test no more than three days before entry or flight departure, regardless of vaccination status. Please check travel requirements with respective airlines prior to travel.

### **3. Will I Need to Have Both Doses of The Vaccine to Travel, or Can I Travel If I Only Have One Dose?**

Guests will be required to be fully vaccinated prior to sailing as recommended by the vaccine manufacturer. Approved single-dose vaccines are also accepted.

### **4. What Time Frame Before Sailing Do I Need to Get The Vaccine?**

All guests must be fully vaccinated no later than 14 days prior to departure.

### **5. What Is the Minimum Age Requirement Of Having The Vaccine Needed To Cruise?**

Guests 18 years of age or older must be vaccinated in order to sail. Guests under the age of 18 will need to provide a negative RT-PCR test result.

### **6. What Vaccines Are Accepted For Sailing?**

Any vaccine that is approved by a national or global public health agency will be accepted for sailing. All guests will be required to show verified vaccine documentation at check-in.

### **7. What Documents Count As Proof Of Vaccination?**

Each guest must submit proof of full vaccination on boarding day at the terminal, in the form of the original vaccination record document issued by either (1) the country's health authority that administered the vaccination (e.g., U.S. CDC's Vaccination Record Card) or (2) the guest's medical provider that administered the vaccination. Electronic vaccination records will only be accepted for residents of those countries where electronic documentation is the standard issued form (e.g., a unique QR code). The full dosage of the vaccination must be completed (e.g., received the second dose in a two-dose series such as Pfizer or Moderna or a single dose of Johnson & Johnson) at least 14 days before sailing.

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**8. What If One Person On The Booking Has The Vaccine But The Other Person Of The Party Is Unable To Get The Vaccine?**

We understand that receiving a COVID-19 vaccine may not be a possibility for some guests because of medical restrictions or other personal reasons. While we value each of our loyal guests, Azamara is responsible for the collective safety and wellbeing of all who sail aboard our vessels and therefore, at this time, we are unable to accommodate any guest who cannot be vaccinated. Azamara will continue to monitor recommendations by global public health experts and may adjust this policy as appropriate.

**9. What If I Live In A Country That Does Not Require Vaccines To Travel? Can I Still Travel With Azamara?**

Unfortunately, at this time we are unable to accommodate any guest over the age of 18 who has not been vaccinated.

**10. What Will Happen To My Reservation If I'm Unable To Get Vaccinated Prior To Sailing?**

If you booked your cruise on or before May 31, 2021, you will be protected by the Cruise with Confidence policy. Therefore, you can cancel for any reason, up to 48 hours before your sail date, and receive a 100% Future Cruise Credit. As we continue to review our sailing protocols and Cruise with Confidence policy, we will update our refund policies accordingly.

**11. What Happens To My Paid Cruise Fare If I Test Positive For Sars-Cov-2 Before The Cruise And Cannot Join?**

A 100% Future Cruise Credit will be provided for any guest who tests positive within two weeks of their sail date, as well as any members of their immediate travelling party who choose to cancel.

**12. Will I Be Able To Book Independent Land Tours Or Disembark The Ship On My Own If I Have The Vaccine?**

Views on independent exploration by international visitors varies from country to country and even port to port. This remains a very fluid situation. We encourage all guests to explore further on one of our curated and controlled shore excursions, whether that be a small group experience or a private one. Our shore excursions are available to book on-line. Don't see what you like? One of our Destination Insiders can create a customized Private Journey for you. Until closer to our arrival time in destination, it is not possible for Azamara to confirm guests can go ashore on their own.