



# TRAVEL AGENT PAYMENTS GUIDE

All you need to know about making payment for your client's cruise,  
including our processing procedure and timelines.

For bookings made in NZD, the following Electronic Funds Transfer (EFT) payment methods are accepted:

Method	Reference
eNett	301694
Direct Deposit	Bank Name: Westpac Auckland New Zealand Account Name: RCL Cruises Ltd BSB: 030 207 Account Number: 0613 664 000

The booking number should be added to the reference when making a payment via direct deposit.

## Making a payment via Electronic Funds Transfer (EFT)

- The correct reservation number(s) must be entered as the payment reference when making a payment. This will ensure your payment is correctly applied and the booking is secured.
- For payments made via Direct Deposit, receipt of payment MUST be sent to [payments.au@rcclapac.com](mailto:payments.au@rcclapac.com) for the booking to be secured. We are unable to accept verbal advice of payment remittance. If receipt of payment is not received, bookings are subject to cancellation.
- For payments made via Payment Gate, Smart Money and eNett receipt of payment is only required by email when the payment is made within 24 hours of the option expiry date.
- Please allow up to seven business days for the funds to be applied to the reservation(s).
- Once payment is applied to the reservation(s), an updated invoice will be sent to the email address on file.

## Making a payment via Credit Card

- Credit Card payments can be made via Espresso at [www.CruisingPower.co.nz](http://www.CruisingPower.co.nz) using Visa, MasterCard or American Express.
- An updated invoice will be sent to the email address on file within 24 hours of payment being processed.
- Payments made via credit card are processed through a bank outside of New Zealand and your card issuer may choose to charge you a foreign processing fee.

To access Espresso our online  
booking and payments tool,  
visit [CruisingPower.co.nz](http://CruisingPower.co.nz)

If you are new to Cruising Power, please use our  
Cruising Power Registration Guide to get started.