



April 28, 2020

Dear Azamara Circle Member,

First, we want to say thank you for your patience as our teams navigate the uncertainty of COVID-19.

The last few days, weeks, and months have been unprecedented. The global COVID-19 pandemic has been the biggest and most significant challenge we have ever faced; it affects everything and everyone.

We know you were one of the many affected by the current situation, whether you have chosen to cancel a voyage under our Cruise with Confidence cancellation policy or had a voyage cancelled due to our global suspension, we would like to provide you with some good news regarding the protection of your loyalty benefits.

As an Azamara Circle member, you have access to exclusive perks, benefits, and offers that aren't available to anyone else; such as complimentary nights. If you previously redeemed complimentary nights on an affected voyage scheduled to sail before June 11, 2020 or had complimentary nights set to expire between March 6, 2020 and October 31, 2020, we will extend the expiration of your complimentary nights through January 1, 2022. Complimentary nights must be used on a new future Azamara voyage departing on or before April 30, 2022.

In addition, if you previously booked your voyage with the onboard Cruise Again team; we will protect your loyalty discount plus the onboard credit you received. The chart below outlines your loyalty discount by tier:

Adventurer	Explorer	Discoverer	Discoverer Plus	Discoverer Platinum
5%	5%	6%	7%	10%
Up to \$300 USD OBC*				

Your onboard offer will be honored on any future Azamara voyage as long as you re-book a new cruise by December 31, 2021 for sailings departing on or before April 30th, 2022. Please note, this offer only applies to Future Cruise Credit (FCC) holders; if you choose a full refund, you do not qualify for this benefit.

Should you have any questions, please contact your Travel Advisor immediately or visit <https://www.azamara.com/contact-us> for your local Azamara call center number.

On behalf of all of us at Azamara, we appreciate your patience and understanding, during this situation. We wish you good health and hope to welcome you back onboard soon.

Sincerely,
Azamara®